Mrigank Kumar

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| EDUCATION | | | | |
|-------------------------------------|---|-----------------|----------------|--|
| Degree/Qualification | Institution | CGPA/Percentage | Year | |
| MBA (Expected April 2025) | Indian Institute of Technology, Kanpur | - | 2023 - Present | |
| B.Tech. (Metallurgical Engineering) | Indian Institute of Technology BHU, Varanasi | 6.92 | 2017 - 2021 | |
| HSC (12 th) | Vidya Bharti Chinmaya Vidyalaya, Jamshedpur (CBSE) | 73.80 % | 2016 | |
| SSC (10 th) | Arya English Academy, Golaghat (SEBA) | 81.33 % | 2014 | |

WORK EXPERIENCE

SoluLab Ahmedabad

Customer Success Manager

January 2021 - August 2022 • 20 months

- Streamlined plans and implementing strategies in developing a comprehensive picture of customer needs, expectation and behavior, adeptly managing those factors to affect business performances
- Engaged in planning and overseeing new marketing initiatives, carried out research about the organizations and individuals to find new opportunities
- Initiated new strategies for client acquisition and retention of existing clients by organizing webinars and meetups

| POSITIONS OF RESPONSIBILITY | |
|-----------------------------|--|
| IIT(BHU), Varanasi | ■ Executive Publicity — Spardha'18 |
| IIT(BHU), Varanasi | ■ Coordinator – Spardha'17 |
| IIT Kanpur | ■ Capstone Committee Coordinator for MBA Batch (2023-25) |

CERTIFICATIONS

- 'Google Analytics for Beginners' by Google Analytics Academy
- 'Introduction to Strategy Consulting Virtual Experience Program' from BCG by Forage
- 'Strategy Consulting Virtual Experience' from Accenture by Forage
- 'Lean Six Sigma Green Belt Certification' by KPMG

| ACHIEVEMENTS | | |
|--------------------|--|--|
| IIT(BHU), Varanasi | ■ Secured Gold Medal in Spardha'17, Annual Sports festival organized by IIT(BHU) | |
| NCC 12 Assam Unit | CC 12 Assam Unit • Received Proficiency Award in CATC (Combined Annual Training Camp) held by NCC | |
| | representing 12 Assam Units at PTC Deargaon, Assam | |

| OTHER INTEREST AND HOBBIES |
|-------------------------------|
| - Sports - Tooching - Finance |

• Sports • Teaching • Finance